



Dear Valued Customers,

At Sugar Cane Spa, the safety of our staff and guests has always been our top priority. We pride ourselves in creating a comfortable, clean and stress-free environment, while leaving you with an unforgettable spa experience. As we reopen, we will continue to uphold these standards but have some additional protocols that are now in place for everyone's safety. We ask that you kindly adhere to these new protocols when visiting the spa.

As we aim to protect each other, be mindful that if you or a family member (residing with you in the same household) is feeling unwell, experiencing flu-like symptoms such as any fever, allergy symptoms, loss of smell or taste, abnormal abdominal discomfort or anything out of the ordinary PLEASE call to cancel or reschedule your appointment.

In an effort to protect each individual, we ask that you:

- Arrive ON TIME for your appointment. No additional persons will be allowed in the spa to minimize the amount of persons in the spa
- Everyone entering the spa must be wearing a face mask which covers the nose and mouth. (Disposable masks can be provided for an additional \$5 bds if you don't have one and try to refrain from touching your mask with your hands)
- Sanitize your hands with provided hand sanitizer
- Kindly bring minimal items in your hands and try to avoid the use of your mobile phones as much as possible and that they remain on silent during your time with us
- Be sure to make an appointment with us as walk-ins will not be allowed at this time
- Please be patient when you arrive for your appointment as cleaning and sanitation will be enforced between clients
- Feel free to call or email us if you would like to make a gift voucher purchase

We will be offering our FULL complement of services.

All gift vouchers with expiration dates between March 25th through to May 31st 2020 will be extended until October 31st 2020.

We look forward to seeing and serving you once again!

Please contact us at 422-5026
Email: spa@sugarcaneclub.com