



Sugar Cane Club

THE SUGAR CANE CLUB HOTEL & SPA
QUALITY ASSURANCE MANUAL



INTRODUCTION

Sugar Cane Club is an eco-friendly hotel located in the center of a lush garden setting in the north of Barbados. We offer a unique experience and product to our guests while promoting and maintaining a sustainable property. Our vision is "To be innovative and sustainable leaders in the hotel industry".

How do we accomplish that?

Our dedicated Team will work directly with our suppliers and employees to promote sustainability. By educating our team and encouraging community development, we promote culture, social responsibility and focus on conservation of historic, natural and cultural heritage.

We are committed to offering equal employment opportunity and do not discriminate in our hiring regardless of ethnic origin, religious belief, gender, age or sex.

The hotel continues to promote sustainable practices and embraces its natural environment by offering many eco-friendly tours and activities every day throughout one's stay.

Here are just a few of the initiatives launched by Sugar Cane Club in order to uphold its sustainability goals:

Onsite recycling, Water Conservation and Energy saving programs.

Prohibited use of plastic straws

The hotel is thoughtfully designed with reclaimed wood, natural light.

Use of rain water for irrigation for the gardens

Only bio-gradable containers are used for our picnic baskets.

Herb Garden that uses aquaponics to garnish food and beverage

Storeroom In / Out stickers

Solar Panels

Sensors in public bathrooms preventing extraction of native flora and fauna

Practicing good energy-saving behavior is part of the company culture – resort teams are encouraged to look for ways to save energy.

Adherence to "reduce, reuse and recycle" policy



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Sugar Cane Club is committed to making a positive impact on the environment and ensures that sustainable tourism is developed into a positive experience. Sustainable Tourism is about refocusing and adapting. Sugar Cane Club is willing to address the environment and social controls through policies, practices and initiatives with others.

Our outreach programs are as follows:

Pack for Purpose – Roland Edwards

Donation – Jerusalem Depot

Charity – Cancer Society

Monthly Sunday Beach Clean Up with guests

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SUSTAINABILITY PROGRAM

Sugar Cane Club Sustainable Policy

Sugar Cane Club recognizes that businesses can have a negative impact on the environment. We are committed, and enjoy finding ways in which we can reduce the impact of our work both in the office and when work takes us away from the office.

It is our policy to:

Recycle as much waste material as possible using our onsite recycling bins
Avoid the use of paper wherever possible. For example, sending invoices and quotes via email as PDF files.

Keep energy usage low, by using low energy light bulbs throughout the property.

Sensors lights in all public bathrooms

Tiki torches around the property at night

Solar Panels

Ensuring that computers are shut down after work

Conserving our water by reusing rain water for irrigation.

Reuse waste paper (from the printer) where possible, making use of the blank side for notes etc.

By only using products made with recycled paper or that are bio-gradable. For example, bio-degradable straws (not plastic) and containers for pack lunches

The hotel is thoughtfully designed with reclaimed wood, natural light.

Herb Garden that uses aquaponics that is used to garnish food and beverage

Storeroom In/Out stickers where we can effectively identify stock, the stock that was purchased first is used first.



SUSTAINABLE ENVIRONMENT POLICY



Sugar Cane Club Hotel and Spa based in Barbados, has made a firm commitment to meet the highest international standards in regards to the environment, conservation and corporate responsibility. The hotel's daily operation is geared towards ecological preservation of the surrounding environment.

Environment

Sugar Cane Club Hotel and Spa has identified key environmental aspects related to the operation of its hotel in Barbados. These include: the rational use of energy and water; solid waste and wastewater disposal; reduction of greenhouse gases; proper disposal of hazardous materials; noise reduction; and the use of biodegradable cleaning materials. Sugar Cane Club Hotel and Spa has a comprehensive Environmental Management System in place addressing key environmental issues as well as issues of health, hygiene and safety. The hotel actively supports a carbon offset program.

Corporate Responsibility

Sugar Cane Club Hotel and Spa complies with all employment and labor laws and actively supports local staff hiring on all levels. The hotel has an ethics code in place for all staff, as well as health and safety regulations for both guests and employees. Sustainable products from local businesses are preferred at all purchasing levels. Sugar Cane Club Hotel and Spa provides a guest feedback mechanism and responds accordingly.

Conservation

Hotel management understands the impact of tourism on the local community and therefore prefers the purchase of sustainable local products whenever possible. In addition, Sugar Cane

Club Hotel and Spa actively supports the local community by sponsoring cultural events. It is the goal of the hotel to identify, monitor and improve all aspects of environmental sustainability on an ongoing basis, to ensure that all operational legislative and regulatory requirements are met, and to preserve natural resources Barbados.



SUSTAINABLE PURCHASING POLICY

Sugar Cane Club Hotel and Spa, located in Barbados, is committed to doing its part to protect the environment, staff, guests and community.

We have taken this important step to adapt to the changing environment and to further implement sustainability into our daily operation.

Sugar Cane Club Hotel and Spa has therefore incorporated its environmental and conservation efforts as well as its corporate social responsibilities into the new purchasing policy:

1. Preference is given to local products and organic food items produced within 100 miles.
2. Refusal of Styrofoam material.
3. Suppliers are requested to take back reusable packaging, shipping containers and pallets.
4. Environmentally-friendly supplies are purchased throughout.
5. Preference is given to "Fair Trade" certified goods.
6. Preference is given to Green Certified Suppliers.
7. Where possible the hotel will attempt to purchase in bulk rather than singular items.

The purchasing policy is designed to minimize the impact on the environment and to support the local community. Although we understand that not all products fall under above mentioned guidelines, we urge vendors and suppliers to make every effort to comply.

Join us in displaying environmental leadership. A more sustainable hotel comes with new responsibilities and many rewards such as better business practices.



SUGAR CANE CLUB ENERGY REPORTS

Hotel Name

Sugar Cane Club Hotel & Spa

Energy (Electricity)

Water

	Guest Nights	Energy					Water				
		kWh	Cost per Unit	Total Cost	Consumption Index	Energy Cost Index	m3	Cost per Unit	Total Cost	Consumption Index	Water Cost Index
Jan-2017	2182	47360	0.138	6535.68	21.70	3.00	1141	4.66	5317.06	0.52	2.44
Feb-2017	2131	40960	0.138	5652.48	19.22	2.65	1118	4.66	5209.88	0.52	2.44
Mar-2017	2125	44640	0.138	6160.32	21.01	2.90	1148	4.66	5349.68	0.54	2.52
Apr-2017	1296	43520	0.138	6005.76	33.58	4.63	1393	4.66	6491.38	1.07	5.01
May-2017	1885	48640	0.138	6712.32	25.80	3.56	922	4.66	4296.52	0.49	2.28
Jun-2017	100	40800	0.138	5630.4	408.00	56.30	1163	4.66	5419.58	11.63	54.20
Jul-2017	0	15680	0.138	2163.84	0.00	0.00	763	4.66	3555.58	0.00	0.00
Aug-2017	0	15520	0.138	2141.76	0.00	0.00	683	4.66	3182.78	0.00	0.00
Sep-2017	1009	26240	0.138	3621.12	26.01	3.59	900	4.66	4194	0.89	4.16
Oct-2017	1474	42240	0.138	5829.12	28.66	3.95	1493	4.66	6957.38	1.01	4.72
Nov-2017	2080	44960	0.138	6204.48	21.62	2.98	865	4.66	4030.9	0.42	1.94
Dec-2017	1930	49600	0.138	6844.8	25.70	3.55	1125	4.66	5242.5	0.58	2.72
Jan-2018	2140	41600	0.138	5740.8	19.44	2.68	1159	4.66	5400.94	0.54	2.52
Feb-2018	2141	46080	0.138	6359.04	21.52	2.97	916	4.66	4268.56	0.43	1.99
Mar-2018	1889	39040	0.138	5387.52	20.67	2.85	1071	4.66	4990.86	0.57	2.64
Apr-2018	1776	42400	0.138	5851.2	23.87	3.29	1100	4.66	5126	0.62	2.89
May-2018	1767	47680	0.138	6579.84	26.98	3.72	937	4.66	4366.42	0.53	2.47
Jun-2018	1463	49280	0.138	6800.64	33.68	4.65	1100	4.66	5126	0.75	3.50
Jul-2018	1118	43840	0.138	6049.92	39.21	5.41	949	4.66	4422.34	0.85	3.96
Aug-2018	873	38240	0.138	5277.12	43.80	6.04	880	4.66	4100.8	1.01	4.70
Sep-2018	1772	47840	0.138	6601.92	27.00	3.73	741	4.66	3453.06	0.42	1.95
Oct-2018	1796	51200	0.138	7065.6	28.51	3.93	872	4.66	4063.52	0.49	2.26
Nov-2018	2565	53920	0.138	7440.96	21.02	2.90	954	4.66	4445.64	0.37	1.73
Dec-2018	2270	47840	0.138	6601.92	21.07	2.91	1271	4.66	5922.86	0.56	2.61

In 2019, we realize that as a company, we needed to focus on our Sustainability by ensuring our physical waste is disposed of properly and with as little carbon footprint as possible, cutting emissions, lower energy usage, sourcing products from fair-trade organizations and reusing more items. Since then we have continue to educate our guests on the importance of Sustainability by highlighting during our weekly gully tours, our herb garden, reusing of the coconut shell for gardening decoration.

Ongoing training with our staff on the separation of egg shells, bones, food debris, bottles, cans and plastic.

Introducing a Monthly Beach Cleanup with our guests as part of our outreach program. Keeping an accurate account on our stock items ensuring that what was in first is used first to prevent spoilage or wastage.

Using fruit / vegetable left over to make healthy smoothies.

Working with an approved contractor to remove all of the used bottles if we can't use them back.

We purchase recyclable bottles which are given to our guests for pack lunches

Stop using paper straws, containers and coffee cups



GARBAGE BINS





PROGRESS REPORT





PROGRESS REPORT

